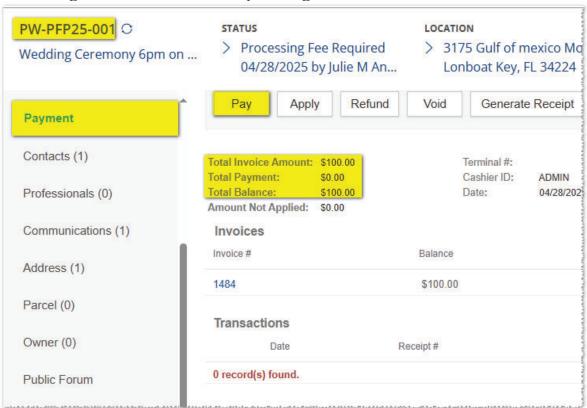
## Note: Only Use this process as a workaround until the online credit card payment issue is resolved.

Step 1: Find the payment tab on the record to update and verify the payment is missing and a balance is still pending.



Step 2: Use the PAY button to add the payment details from InvoiceCloud. Only Method and Amount are required. Other elements are optional. Click the SAVE button and the payment is applied.

