



STRATEGIC PLAN

WORKPLACE EXPECTATIONS and ORGANIZATIONAL EXCELLENCE

Workplace Expectations

- Have the Utmost Integrity
- Be Responsive
- Foster a Positive Work Environment
- Offer Solutions
- Make Ethical Decisions
- Be Nice
- Add Value
- Be Professional
- Demonstrate Mutual Respect
- Be Service Minded
- Be Accountable
- Be Flexible
- Actively Communicate
- Set a Positive Example
- Be Open to Constructive Feedback and Self Improvement
- Have Patience
- Think Team

Organizational Excellence

Premier Community, Exceptional Service

- We recognize that Public Service relates to Public Trust
- We are goodwill ambassadors of the Town
- We take pride in our work
- We engage with our community
- We are fiscally prudent
- We set high standards and embrace continuous improvement
- We provide the highest level of customer service possible within the resources provided
- We strategically plan for the future and track our progress