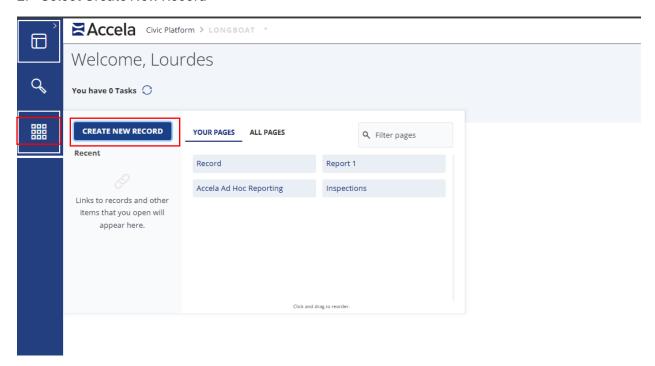
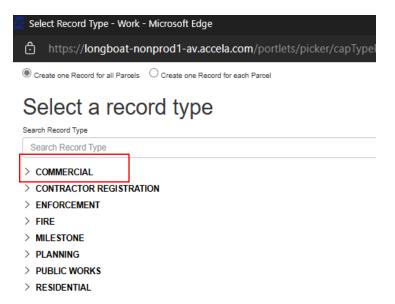
Creating a Record in Accela Civic Platform (Staff Portal)

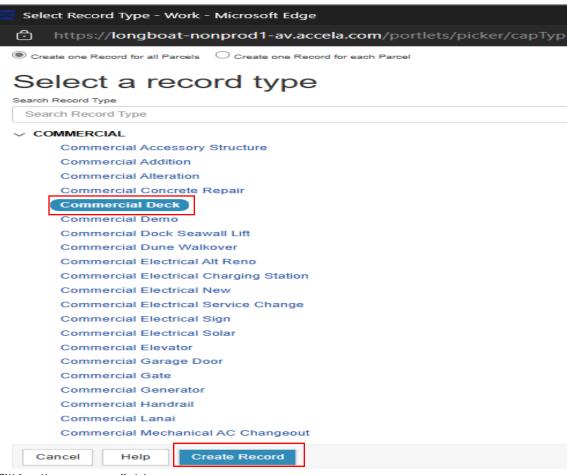
- 1. Use the App Launcher (also called the "waffle" or "Rubik's Cube")
- 2. Select Create New Record



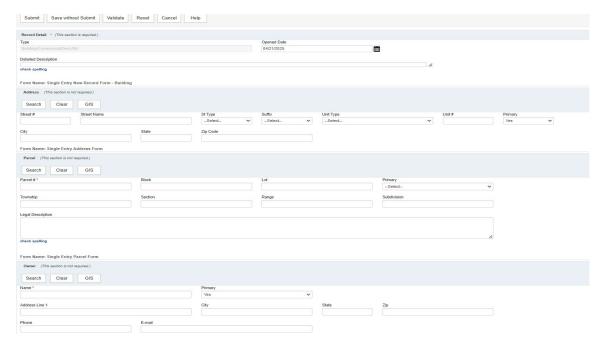
3. Select the Module



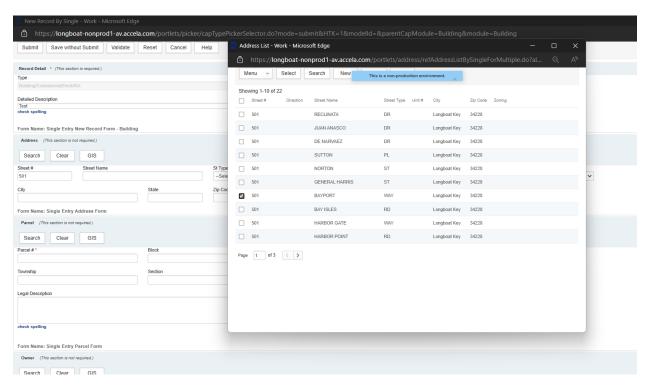
- 4. Select the record to create
- 5. Select Create Record



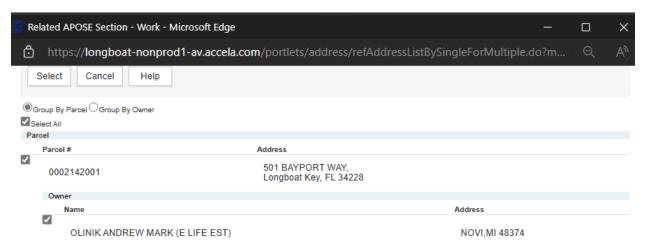
- 6. Fill in all necessary fields
- 7. Enter Address Select Search



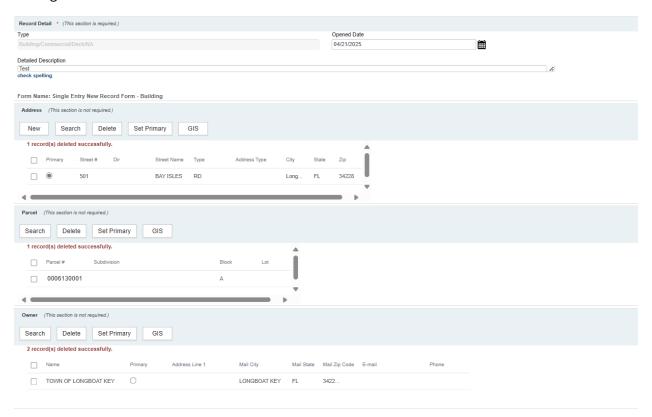
- 8. If the street number or name is only added Pop-up window will appear with multiple addresses
- 9. Select Address from Pop-up Window
- 10. Click Select



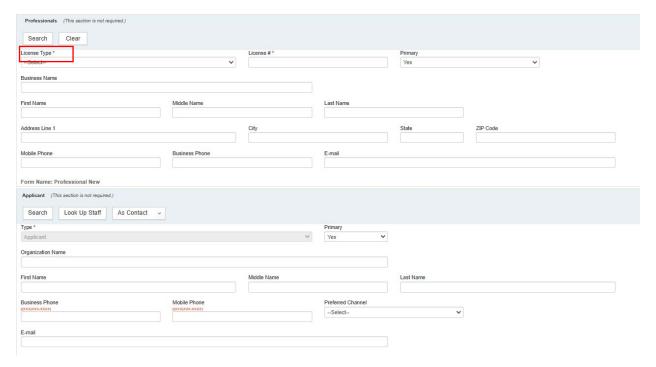
- 11. Select All for Parcel & Owner
- 12. Click Select



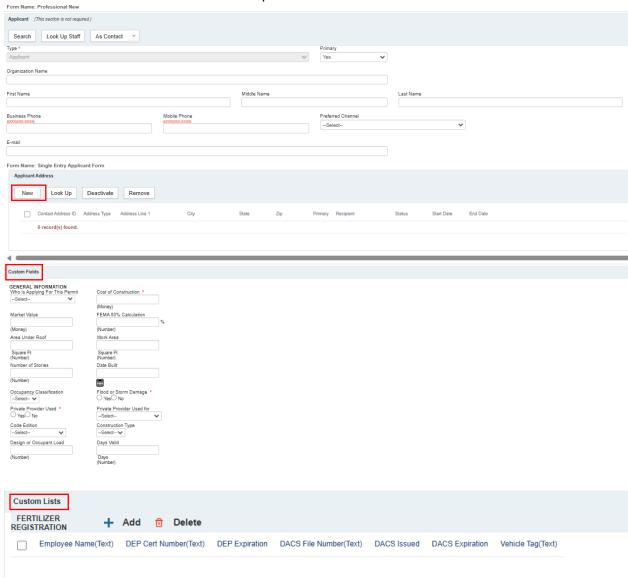
Note; Address/Parcel/Owner are connected to our GIS and will populate when searching and adding address



13. If applicable, part of your application process Enter and Search for the Licensed Contractor Note¿This.section.is.not.required.but.if.you.start.completing.the.section.all.fields.with.red. asterisks.are.required;



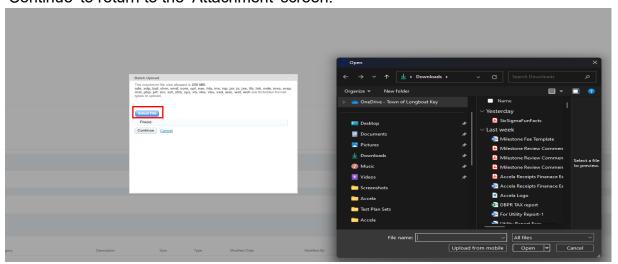
- 14. Enter the Applicants' Information Note; This.section.is.not.required.but.if.you.start.completing.the.section.all.fields.with.red. asterisks.are.required;
- 15. Select New under "Applicant Address" to add address
- 16. Fill all Custom Fields or Custom Lists Required

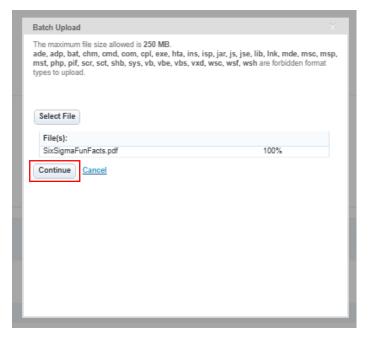


17. If required, Select Add under documents to add attachment(s)

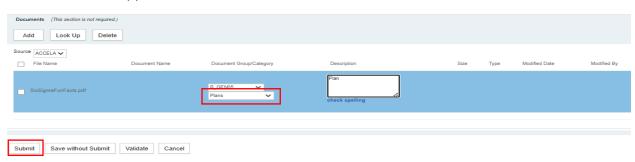


18. When you click on 'Add' from the 'Attachments' screen, a 'File Upload' box will appear. Click 'Add' to select your document from your files. Once upload shows 100 percent, click 'Add' again to continue adding additional documents. Once you have completed uploading all documents, click on 'Continue' to return to the 'Attachment' screen.





- 19. If the document needs to go to ePlan for review
- 20. Select the appropriate File Category under Document Group/Category from the dropdown menu (repeat for all documents).
- 21. Select Submit for application submittal



22. Select View Summary to start the application workflow

